



GROSSMONT-CUYAMACA  
COMMUNITY COLLEGE DISTRICT

# Public Safety and Emergency Preparedness

2015



# Overview

- **Campus and Parking Services,**
  - **Nicole Conklin, Director**
- **San Diego Sheriffs Department**
  - **Richard Goggin, Sergeant**
- **Public Safety and Emergency Preparedness Council**
  - **Nicole Conklin, Chair**
- **History of Emergency Communications**
  - **Anne Krueger, Communications and Public Information Director**



Safety Escorts

Room Unlocks &  
Lost and Found



Traffic Control



Event Set Up

Parking Information

Vehicle Battery  
Jumps & Unlocks



# CAPS- Call Center

- What is the call center for?
- How do we work with SDSO?



SDSO Non-Emergency Number  
858-565-5200

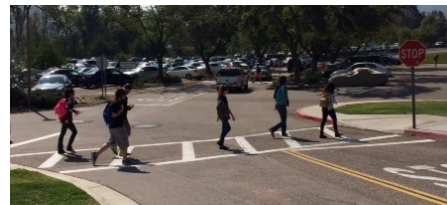
Campus and Parking Services  
619-644-7654

**Emergencies-**  
**911**

# CAPS- Vehicle Assists & Parking Data

- 300 battery jumps
- 350 vehicle unlock assists
- Approximately 200 cars per hour drive on the perimeter roads at each campus.
- On an average day, upwards of 150 people cross our major crosswalks per hour.
- 150 Upgraded Parking and Pedestrian Signs

6,224  
Parking  
Spaces!



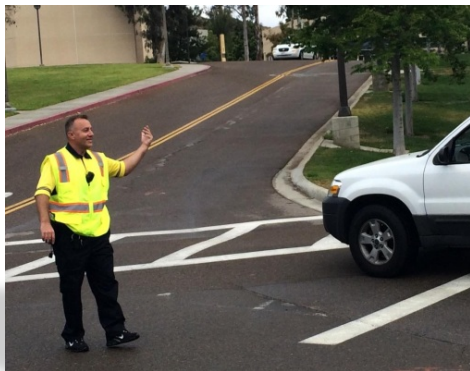
# Campus and Parking Services (CAPS)- Lost and Found

- CAPS processes more than 1,500 items every year!
- EOPS and DSPS receive all unclaimed school supplies for underprivileged students.
- Guatemalan clinics benefit from used eye glasses via Alba Orr and the Lions Club. 165 donations in 2015
- The Wounded Warriors Project receives all cell phones, electronics and iPad that are not claimed.
- Good will donations.



# CAPS - Escorts, Security and Alarms

- 1,000 Burglary Alarms Per Year
- 20-30 Fire Alarms Per Year →
- More than 450 escorts completed each year
- 1,500 hours of security checks yearly
- Forgot your keys? We have opened and closed more than 1,800 doors!



# CAPS-Community Outreach

- Welcome Week
  - Campus Wide Postings
  - New Student Orientations
  - Employee Orientations
- Coffee with the Community
- Retiree Events
- Newsletters





# CAPS - Safety Trainings

- Fire Extinguishers
- EvacuTrac
- CPR
- First Aid
- AED
- Active Shooter



# CAPS - Safety Trainings

- ❑ De-escalation Workshop
- ❑ Wattstopper Lighting
- ❑ Teamwork, Respect, Awareness and Communication
- ❑ Snake Abatement



# CAPS- Campus Events

- 200+ event set ups every year
  - Permits
  - A-Frames
  - Specialty Signage
  - Unlocks
  - Security Checks



# CAPS- Campus Wide Improvements



# CAPS- Other Duties as Assigned

- Each year more than 50 hours is dedicated to maintaining our Call Boxes and AED's around campus.
- Fire extinguisher maintenance checks coming soon!
- Lot and Pathway Painting
- Signage Upgrades
- Parking Garage Maintenance and Cleaning



# CAP- 2015 Cost Savings

- **G4\$ - GONE! New Employees Hired!**
- **Reduced yearly overtime costs by <\$50,000/year**
- **Elimination of unessential part time position.**
- **Inventory Reductions- \$5,400/year**
- **County Fuel Savings- \$10,000/year**
- **Lot Maintenance - \$1.15 per space**
- **\$675 Grant for Project Heartbeat new AED's.**
- **Energy Savings with Cenergistic**
  - **Computers**
  - **Lights**
  - **Fans**
  - **AC**
  - **Projectors**



# CAPS- Team Goals

- Increased customer relations through better communication and standardized processes.
- Interdepartmental collaboration with college departments for a safer campus.
- Team Trainings and Team Building
- Outreach and expansion of services:
  - Fun Fridays
  - 911 Ceremony
  - Guacamole Bowl- Honeybadgers for the win!
  - DEI – New Employee Lunches
  - Campus Clean Up



# San Diego Sheriff's Department



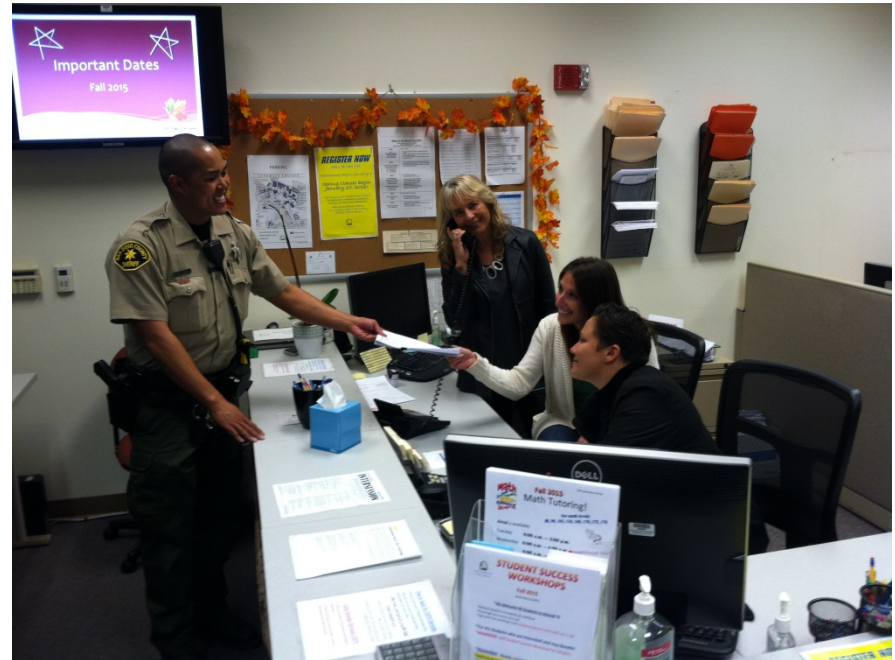
- **Sergeant Richard Goggin**
- **Deputy David Williams**
- **Deputy Dean Allen**
- **Deputy Jerry Jimenez**
- **Deputy Aaron Bailey**
- **Deputy Isaias Gardea**





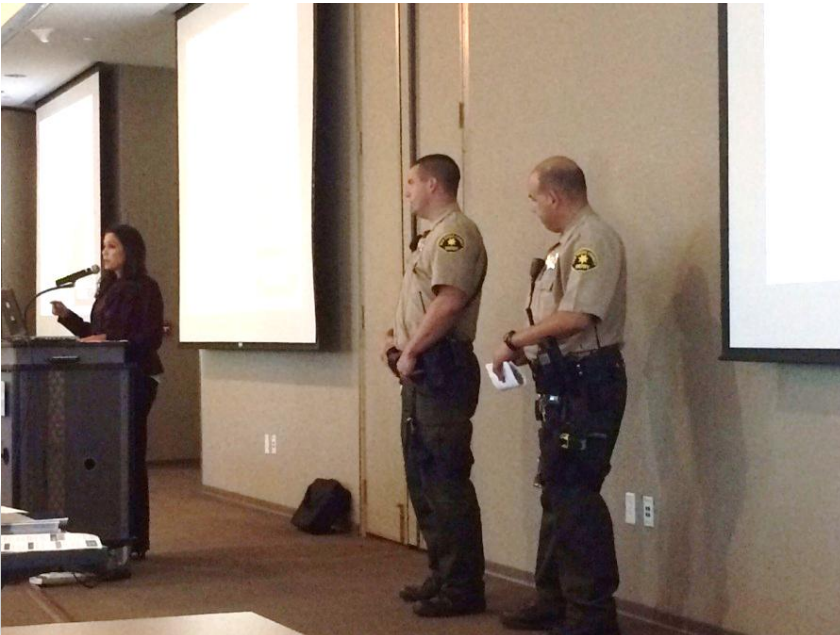
# San Diego Sheriff's Department

- **Daily Duties**
  - Medical Aids
  - Immediate Response
  - Reporting
  - Student Affairs
  - Specialized Requested Training



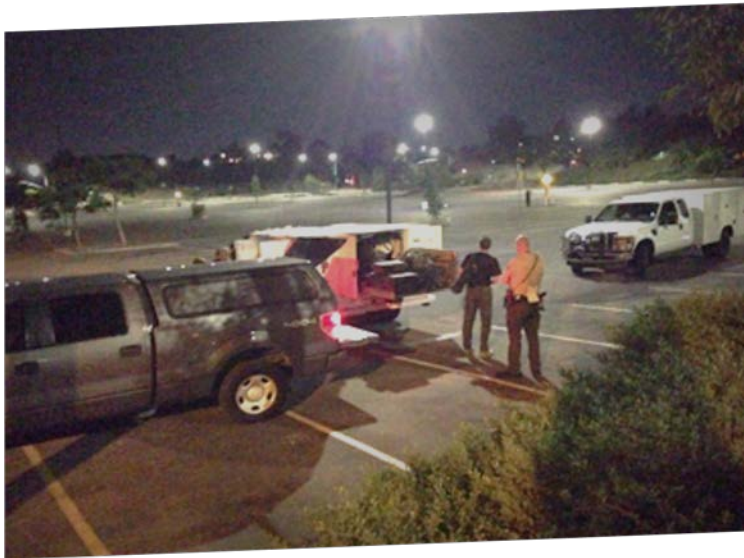
# SDSO - Community Outreach and Training

- Coffee with the Community
- Welcome Week with Bike Raffle
- New Student Orientations
- Holiday Bike Grants for CalWorks
- Active Shooter Trainings
- News Interviews
- Full Scale EOC Trainings
  - February 19, 2016 – Tabletop
  - April 29, 2016 – Full Scale Exercise



# SDSO- Resources

- PERT
  - Bomb and Arson Specialists
  - Crime Analyst – Clery Report
    - Communications Center
  - Detectives and Investigators
    - Family Protection
    - Financial Crimes
- Administrative Support Services



# District Wide Public Safety and Emergency Preparedness Council

- District Wide Communication
- Standardization with both Campus Committees
- Plans and Procedures consistent with NIMs and SEMs requirements.
- Coordination with SDSO and other agencies
- Region wide training exercises



# District Wide Public Safety and Emergency Preparedness Council

- Nicole Conklin, Chair
- Sahar Abushaban
- Ron Adams
- Elaine Adlam
- Randy Clark
- Ken Emmons
- Bruce Farnham
- Tim Flood
- Richard Goggin
- Scott Herrin
- Tate Hurvitz
- Victoria Kerba-Miller
- Anne Krueger
- Jeff Lehman
- Alicia Munoz
- Vanessa Porras
- Lauren Vaknin
- CAPS Specialist On Duty
- Deputy On Duty
- Student Representative from each Campus



# District Wide Public Safety and Emergency Preparedness Council



- **District Wide Training**
  - Active Shooter
  - El Nino Winter Preparedness
  - Workplace Violence
  - Identity Theft and Fraud
- **District Wide Communications**



# Emergency Communications

- Blackboard Connect
- Text and voicemail
- Updated each semester

The screenshot displays a web interface for managing communication templates. On the left, a sidebar contains a 'Sent' button, a highlighted 'Templates' button, and a 'Scripts' button. The main area shows a table of templates with columns for 'Type', 'Template Name', 'Last Edited', and 'Saved By'. Each row includes a red envelope icon, a star icon (indicating a favorite), and the text 'Shared'.

Type	Template Name	Last Edited	Saved By
	<b>Active shooter email</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 12:48PM (ET)	Krueger, Anne
	<b>Active shooter text message</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 12:51PM (ET)	Krueger, Anne
	<b>Active shooter voicemail</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 12:59PM (ET)	Krueger, Anne
	<b>All clear email</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:01PM (ET)	Krueger, Anne
	<b>All clear text</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:02PM (ET)	Krueger, Anne
	<b>Classes cancelled text</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:14PM (ET)	Krueger, Anne
	<b>Evacuation text</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:09PM (ET)	Krueger, Anne
	<b>Fire text</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:18PM (ET)	Krueger, Anne
	<b>Operations suspended text</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	21 December 2012 11:45AM (ET)	Krueger, Anne
	<b>Power failure text</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:26PM (ET)	Krueger, Anne
	<b>Classes cancelled email/voicemail</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	21 December 2012 11:38AM (ET)	Krueger, Anne
	<b>Evacuation email/voice</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:08PM (ET)	Krueger, Anne
	<b>Fire email</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:17PM (ET)	Krueger, Anne
	<b>Fire voicemail</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:21PM (ET)	Krueger, Anne
	<b>Operations suspended email</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	21 December 2012 11:43AM (ET)	Krueger, Anne
	<b>Power failure email</b> GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT Shared	13 December 2012 1:24PM (ET)	Krueger, Anne



CUYAMACA COLLEGE



Academics



Student Services



Campus Life



Quick Links



College Info

**This is a test of the Cuyamaca College emergency notification system. This is only a test.**



KNOWLEDGE

The Library has a vast collection of online and print resources. [Read More >](#)

APPLY NOW

**REGISTER NOW**  
 (Nov 16-Jan 24)  
 Intersession begins January 4  
 Spring Classes begin  
 January 25

NEWS

[»more news](#)

Registration begins soon for 2016 intersession classes

El Cajon Elks Lodge honors Cuyamaca College veterans

Grossmont, Cuyamaca colleges hosting events honoring veterans

Doug Jenson appointed college district's new associate vice chancellor of business services

African American activist to speak at Cuyamaca College

EVENTS

[»more events](#)

Mon, Nov 16 - Fri, Jan 22

Registration for Spring 2016 Classes

Mon, Nov 16 - Fri, Jan 8

Registration for Intersession 2016 Classes

Mon, Nov 16

DevRy University Advisor at CC



# Emergency Communications

- **Voice paging**
- **Public address (Grossmont) with possible expansion**
- **Website**
- **Student and employee email**
- **Social Media**
- **Media updates**

# Emergency communications test

- Test of all emergency notification methods

**This is a test of the Grossmont-Cuyamaca Community College District emergency notification system.  
This is only a test.**

# Next Steps

- Spring 2016 On Site Emergency Exercises
- Development of consistent training and newsletters
- Improved communication to students

